## MINUTES of Kilburn Vale Estate Tenants' and Residents' Association AGM

21 May 2015

Sycamore Hall, Sycamore Court, 27a West End Lane, London NW6 – 7.30pm

Independent Observer: Cllr Maryam Eslamdoust

Also present but not in official capacity: Cllr Thomas Gardiner

- 1. Welcome and Introductions: Welcome to both Councillors and all present
- 2. Apologies:
- 3. Hand over to Cllr Eslamdoust for election of Committee posts. Esther Charalambos Chair/Flaminia Cinque Secretary/David Woolf Treasurer .......were all voted in unanimously by a show of hands and inclusive of all email and postal votes which were provided for Cllr Eslamdoust to see.
- 4. Minutes of Last AGM were read out and ratified. (copied here below)
- 5. AOB: Cllr Eslamdoust offered to assist with Environmental issue of pub noise and liaised with Esther and others on this. A couple of those present asked to speak confidentially with Flaminia regarding issues after meeting.
- 6. Date of Next meeting: will be announced via Website and Notice boards and emails as usual.

## COMMENTS IN BLUE ARE COMMENTS MADE AT AGM HELD ON 21 MAY 2015.

Apologies: items f and g were not read out at the meeting. I was reading from laptop screen and missed them. I'm sorry – my fault. (Flaminia)

MINUTES OF AGM MEETING Wednesday 26<sup>th</sup> February 2014

Chair: Esther Charalambos Secretary: Flaminia Cinque Treasurer: David Woolf

- 1. Welcome and Apologies
- 2. Georgina Georghiou Estate officer as Independent Observer, oversees the voting in of the TRA Committee
- 3. Georgina leaves and TRA continue raising the following points:
  - a. Massive discontent from all present regarding the extortionately high Water Tank Replacement bill. NB: Flaminia is in discussion with Camden on this issue and awaiting a response to questions from Stephen Harding in Leaseholder Services. Flaminia said that this is still unresolved. She is still working on behalf of all to get a resolution and awaiting response from Camden to latest correspondence and will continue to keep all those affected, up to date with her regular emails on this.
  - b. All complained of Bin Store doors not closing or opening properly as they have swollen. Complaints of some residents leaving rubbish outside the bin store as they can't open the doors. NB: Flaminia has hi-lighted this to Jacquie/Kevin (Caretaking Team) and asked for these to be shaved so that they will close properly as part of Project Work and therefore NOT charged back as this should have been taken into consideration when made. This was done.
  - c. All very pleased with the new sign erected and the clearness of "Private Estate" more visible to existing signs which makes it clearer to Ambulances/Taxis and visitors that this is a Private Estate. Questioned whether walk through road is public and if so, should we be charged for repair work on this stretch. NB: Flaminia can advise post-meeting that there is one more sign to be moved from front of Holmesdale Steps to the "entrance" drive in road by Wharfdale so that all

- "entrances to the estate are clearly marked. Kevin Murray Estate Services Manager is in the process of getting Land Registry confirmation of the confines of the Estate this is taking some time but he is working on it. Kevin Murray yet to respond. Flaminia clarified that the query of the "right of Way" is only about the middle stretch of the tarmac area not the entire tarmac area of the estate. Original concern/query was that Camden should be able to answer because it may have implications on work charged back to residents on this stretch of tarmac.
- d. The proposed Play Area for which there was a Survey taken out in December 2013, has proved unsuccessful. The majority voted against due to a number of reasons including the fear of it attracting undesirable youths. ACTION: Kevin Murray to send out Official Survey Results Flaminia drafted response from the "return slips" which Kevin was given to have printed on Camden headed paper and delivered.
- e. The Football playing has already started up and everyone expressed their fear of it continuing as the weather improves. A tenant expressed how although she tried to report this on-going anti social behaviour and nuisance, had difficulty getting through and was concerned that she might be the only person suffering from this. Windows got broken in the summer, one lady present was hit on the head by a football and the boys didn't even apologise. Others assured her that there are many, many people who are fed up and frustrated that although they have tried to report this, it never seems to get sorted and wears people down. THIS IS THE MOST UPSETTING THING ON THE ESTATE FOR MANY PEOPLE AND IS MAKING THEM TRULY UNHAPPY. ACTION: Georgina to contact some residents directly and work on effective ways to tackle this problem that has grown over the last 6-7 years. Flaminia to pass on some contact details of Residents for Georgina to contact. THIS IS A PROBLEM THAT INCREASES YEAR ON YEAR AND IS THE SINGLE ITEM THAT RESIDENTS FEEL DOESN'T GET PROPER AND EFFECTIVE ATTENTION. Flaminia confirmed that contacts were given to Georgina and some follow up took place. Flaminia commented that she would not name those many residents who continue to call her and ask for help on this matter as they have either left message for Georgina who doesn't return calls or feel like giving up. This continues to be the item that causes most upset to most people. Flaminia confirmed that although she continues to pursue this issue on behalf of many residents who feel very vulnerable in this respect, Georgina will often tell Flaminia that "she is the only one who complains". Despite this Flaminia is trying other avenues to get Camden to realise the severity of this problem and will continue to be as discreet as possible in attempting getting Camden to take some effective action and be more understanding of this issue.
- f. Someone raised the concern that the resident who had been Growing Canabis in his flat on the estate, had returned to deal. **ACTION:** This to be brought up at Police Meeting which is due in a few weeks, when date is announced it will be put up in Notice boards. APOLOGIES: this item was missed and not read out on 21 May 2015.... Flaminia received no information on this.
- g. One resident expressed concern that they had received phone calls from Camden with regards offering to put showers in to the flat. This has raised concerns as Camden put new bathrooms in all flats 3 years ago. ACTION: Georgina to find out whether this is an official Camden scheme. If so, to arrange official letters to be sent out. If not, to arrange letters to be sent out warning residents not to be taken in on this scam. APOLOGIES: this item was missed and not read out on 21 May 2015. ...Flaminia received no information on this and having checked letters sent out since last year, none cover this subject matter.

- h. Dog Mess is a constant nuisance and troubling residents. Many people who don't live on the estate come and exercise their dogs and don't pick up. Suggested that the "Two Eyes" posters that have been successful in other areas to keep crime low could be strategically placed for determined periods of time. ACTION: Flaminia to bring this up with Kevin Murray Estate Service Manager. Flaminia passed this on to Kevin Murray no schemes or information has come back.
- i. Residents expressed concerns at The Priory Pub having Bands playing too loud on Thursday Nights. This to be brought up at Police Meeting. A resident was able to give more details and that this does continue despite being brought up at Police Mtg. Cllr Eslamdoust said that she and colleagues Thomas Gardiner (present) and Douglas Beattie (not present) could help with this as it is an Environmental issue. She would get more details after the meeting.
- 4. AOB.
- 5. Next meeting will be "announced" via Notice boards.