

Date: 9th January 2013



Repairs and Improvement
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Re: Cavity Wall Works 2012/13

Following from my previous letter dated 15th October 2012 to you regarding the forthcoming Cavity Wall works installation, it has now been established that your property is not suitable for Cavity wall insulation, as it is either a solid wall property, has been already insulated or has a cavity width under 50mm (which is the minimum required to install the insulation).

I would like to assure you that all properties that have a cavity width below the required size (50mm) are going to be recorded in preparation for prospective "hard to treat" insulation project in the future.

If you have any queries, comments or concerns then please don't hesitate to contact me on 0207 974 3014 or contract support on 0207 974 3348.

Yours sincerely

A handwritten signature in black ink that reads "Andrew Lovern".

Andrew Lovern
Sustainability Officer



INVESTOR IN PEOPLE



2002-2003
Tackling Fuel Poverty