

Date: 8<sup>th</sup> March 2017

London Borough of Camden  
Supporting Communities  
Planned Works  
33/35 Jamestown Road  
London  
NW1 7DB  
Tel: 020 7974 3969  
Email: [eva.taylor@camden.gov.uk](mailto:eva.taylor@camden.gov.uk)

Our Reference: BHEXT/1718/Removal

Dear Resident,

**Re: Better Homes – Work To the Outside of Your Home**

We wrote to you recently to inform you about the proposed external works to your property, to find out more about the surveys to your building, and to give us your views on the proposed work.

Following the feedback we received from residents and surveys from our consultants, we have concluded that it is not necessary to carry out work to your building this year.

We will continue to monitor the property and it may be included in a future programme of works. We would write to you again if it is included in another programme.

**If you are a Leaseholder:**

Where you have received an estimated invoice at the start of the service charge year, your end of year statement of actual expenditure, which details all costs incurred for the year, will show the charge for any proposed works that didn't take place has been removed from your account. If you have any queries about your service charge account please email [leaseholderservices@camden.gov.uk](mailto:leaseholderservices@camden.gov.uk).

We would like to thank you for taking part in the consultation and look forward to working with you again in the future. Should you have any queries, please do not hesitate to contact me on my details above.

Yours sincerely,



Eva Taylor,  
Consultation Officer  
Planned Works